

Strategic| problem solver | analytical | multi-tasker

**Experience:** 14 years | **Available:** Immediately |

kwasi.spreadcom@gmail.com | WhatsApp & Calls +233544332025 |

| | **ABOUT ME** |  | | --- | --- | |  |  | |  |
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Operations/Project Management and Business Consultant with vast experience in information technology across logistics, services, and other diverse industries. Specialist in ECTS systems. Excellent communicator and team leader and a great liaison between functional and technical teams, with strong skills in systems UI design, Frontend and Backend Engineering, project planning and implementation, documentation, and training.

I use data analytics to make informed decisions that improve operational efficiency. My MBA in management as well as a PMP (Project Management Professional) certification and MCSE and CCNA certifications have allowed me to be analytical and a great problem solver.

I am on standby for an interview at your convenience. I believe I will be a good addition to your team. My hobbies are chess, tennis, reading, travel, and anthropology.

| **WORK EXPERIENCE** |  |
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**MECTS S.A (Mozambique Electronic Cargo Tracking Services)**

Management Level | Project Consultant | Maputo, Mozambique | 2022-01-10 – Current

1. Review project and implement changes
2. Review Operations and make recommendations
3. Prepare tenders and project plans for new projects
4. Support IT department planning
5. Deal with third-party vendors by preparing Terms of reference, reviewing SLA, and performance monitoring.
6. Prepare Standard Operating Procedures
7. Use data analytics to improve revenue and drive down cost across all business units.

**Ghana Link Network Services**

Management level | Operations Manager | Tema, Ghana | 2020-06-01 | 2021-06-01

1. Managed the E-Track project whilst transitioning from Magnate Technology (previous vendor - Used to have a similar role at previous vendor). Planned, initiated, executed, monitored, and controlled the process, and closed it to begin operations as a new vendor.
2. Managing and training staff as well as developing workflow and standard operating procedures (SOPs).
3. Managing stakeholders which included Ghana Revenue Authority (GRA), National Security, Customs house agents, etc.
4. Reporting, monitoring, and preventing diversion of suspense regime cargo for GRA.
5. Training GRA staff on the E-Track project.
6. Designed and managed the supply chain and inventory management for equipment used in tracking suspense regime cargo.

**Magnate Technology and Services Ltd (GCE-TRAK)**

Management level | Operations Manager | Tema, Ghana | 2016-01-01 | 2020-06-01

1. Planning and execution of the GCe-Trak project real-time monitoring for Ghana Revenue Authority (GRA)
2. Planned and executed crude oil production monitoring on the FPSO Kwame Nkrumah and FPSO John Evans Atta Mills for GRA.
3. Trained and managed staff by designing SOP and workflows.
4. Manage stakeholders like GRA, National Security, etc with bi-weekly updates and manage stakeholder expectations.
5. Designed and implemented the Petroleum re-export monitoring for GRA.
6. Monitor, report, and prevent diversion of suspense regime cargo for GRA.

**Magnate Technology and Services Ltd**

Management level | I.T Manager | Tema, Ghana | 2009-01-01 | 2016-01-01

1. Designed the IT infrastructure. From LAN to WAN. WAN connectivity was done in-house and covered warehouses in Accra and Tema using Trango, Mikrotik, and Cisco routers.
2. Implemented HP blade server architecture with load balancing on NetApp and HP tape library.
3. Train staff on proprietary software as well as interface with software developers to improve and add features. I also managed the IT teams.
4. Installed and managed windows servers running windows 2008 servers and later upgraded to windows 2012 servers.
5. Installed and managed DBMS using SQL server with SQL cluster failover.

**K-NET Ltd**

RF Engineer | Accra, Ghana | 2009-01-01 | 2009-06-01

Worked as an RF engineer and Network support.

**STL Ghana**

N.O.C Support/IT Field Technician |2007- January |2009 Accra, Ghana

Worked as an I.T field technician and N.O.C support.

| | **EDUCATION** |  | | --- | --- | |  |  | |  |
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**Google Data Analytics Professional Certificate 2022**

Completed the Google Data Analytics Professional Certificate. Using data to solve complex and everyday work problems.

**Project Management Institute | PMP Certified** | December 2021

Completed the Project Management Professional certification and successfully passed the certification exam. Very conversant with the Agile project management framework.

**Australian Institute of Business (AIB) | MBA** | 2018-05-25 – 2016 – 05-25

Completed an MBA in management. Student ID A001536268.

**2000- 2004** **Central University College** Accra, Ghana

BSc Administration in Human Resource Management.

1989-1996 **Prempeh College** Kumasi, Ghana

Awarded the **GCE Advance level certificate** after completing five years of **O’level** and 2 years of **A’level**.

**CERTIFICATION**

**PMP, MCSE, CCNA, Python Programming, SQL, Version control.**

| **REFEREES** |  |
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